



## Terms and Conditions of PRIVATE Membership Plan

- Membership is for a **minimum of 12 months**. Should you cancel your direct debit within the 12 month period, you will be required to pay the practice the value of any discounts or treatments you have received under the plan which have not already been paid for by your direct debit. e.g. you are entitled to two visits on your plan and attend both, but you only pay for 6 monthly direct debits, you will be required to pay the practice for the visit\*
- It is **your responsibility** to attend your appointments as included in your level of plan. No refunds will be given for appointments not attended. Should you fail to attend, or cancel an appointment without 24 hrs notice, you will forfeit that visit as detailed in your plan.
- You will be entitled to the benefits of the plan once your first monthly payment has been received **AND** you have completed your first course of treatment.
- You are **ONLY** eligible to join the plan **AFTER** finishing a new patient exam/routine check-up and any recommended treatment.
- If your payment is unsuccessful in any one month, a double payment will be collected in the following month. No treatment will be carried out during this time. You will also incur a £1.00 failed payment administration charge by Smilecare Limited, who are the administrators of the plan. Unused services in any given year will not roll into the next year
- General Treatments discounts by the plans are: CT Scan, Fillings, Extractions, small chips, small tooth chips, bonding back a fallen crown/veneer, root canal, onlays, inlays.
- Treatments **NOT** discounted by the plan: cosmetic dentistry treatments ie: veneers, implants, orthodontics and work done by specialist referrals.
- The plan discounts cannot be used in conjunction with other ongoing offers.
- The patient can sign up with one of the branches and attend appointments in the other.

\*we understand that in exceptional circumstances you may need to cancel your subscription and this will be at the dentists discretion.